

**BRAVO DISABILITY  
SUPPORT NETWORK INC.**

Bravo works with individuals and families to plan and implement flexible, individualised options for natural and funded supports.

# BRAVO Brief

Find us on 

**Bravo's on Facebook!**

Like our page to keep up to date on everything Bravo



## Do you have a story?

We would love to hear from you!

### Compliments, Suggestions and Complaints

We welcome your suggestions for improvement in any of our programs.

This ensures that you can receive the highest possible standard of service from our organisation.

All complaints, compliments & suggestions are treated confidentially.

Bravo has brochures and forms available to assist you with your

complaints / compliment system or you can also give us a call on 5482 5336.



## April—June 2019 — Update from the Manager

Hi and welcome to another edition of the Bravo Brief.

Our newsletter theme is **Strategic Transition**. This follows the theme from our Team Meeting in May. I chose this picture of a never ending road in reference to our NDIS transition.



Bravo's transition of Individuals to NDIS Participants was slow to commence in January and February but since March we have transitioned over half of the people that Bravo had supported under state funding. We have also accepted double the amount of new Participants requesting a service from Bravo in each of the services we provide.

The NDIS Approved services Bravo provides are:

- ◆ Direct Support (DS) - Facilitating and rostering support shifts
- ◆ Plan Management (PM) - Claiming and paying of invoices
- ◆ Support Coordination (SC) - Coordinating supports for Participants if stated on their NDIS Plan

During this busier than normal period your patience with our waiting times is appreciated. Your feedback is important and I am always happy to hear of your experiences and follow up with any matters if needed.

Bravo celebrated Bravo Day on Saturday 13 April 2019. We were privileged to have Janine Drew from Gympie Living Magazine spend some time with us on the day and produce a story for the Gympie Living Magazine. Thank you to Gympie Living Magazine for providing an inserted in this newsletter. Or read the story on page 32 of the May 2019 Gympie Living Magazine, <https://gympieliving.com.au/read-online/>

We would love to hear from you. Please email, phone or write to us if you want something in a future edition. Your feedback is important.

Until next edition, take care, stay safe. Patricia

*"When I started Virgin from a basement in west London, there was no great plan or strategy. I didn't set out to build a business empire... For me, building a business is all about doing something to be proud of, bringing talented people together and creating something that's going to make a real difference to other people's lives."*

- Richard Branson



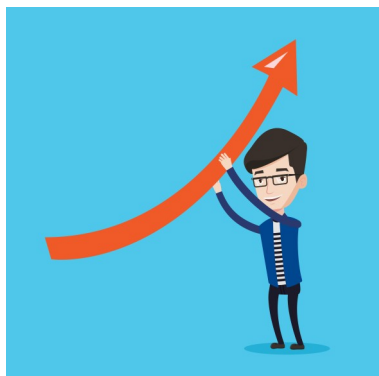
**7 Alma Street, Gympie, QLD, 4562**

**Office Hours** are: Monday to Friday **8.30 am - 4.30 pm.**

PO Box 935, Gympie QLD 4570, Ph: (07) 5482 5336, Email: [info@bravo.org.au](mailto:info@bravo.org.au)

## QLD TAXI SUBSIDY Media Release 14.5.2019

The State Government has stepped in to ensure the Taxi Subsidy Scheme for the NDIS Participants continues over the coming year.



### Gympie has a hearing loop!

Gympie Regional Council have been working on a hearing loop in the Heritage Theatre at the Gympie Civic Centre. For more information contact the Gympie Civic Centre.

### What is a hearing loop?



A hearing loop (sometimes called an audio induction loop) is a special type of sound system for use by people with hearing aids. The hearing loop provides a magnetic, wireless signal that is picked up by the hearing aid when it is set to 'T' (Telecoil) setting.

The hearing loop consists of a microphone to pick up the spoken word; an amplifier which processes the signal which is then sent through the final piece; the loop cable, a wire placed around the perimeter of a specific area i.e. a meeting room, a church, a service counter etc to act as an antenna that radiates the magnetic signal to the hearing aid.

<https://www.hearinglink.org/living/loops-equipment/hearing-loops/what-is-a-hearing-loop/>

## NDIS Website Information

Bravo has had a lot of people asking about transport matters. Please see below information from NDIS website.

### What is Transport funding?

A participant will generally be able to access funding through the NDIS for transport assistance if the participant cannot use public transport without substantial difficulty due to their disability. Funding takes into account any relevant taxi subsidy scheme, and it does not cover transport assistance for carers to transport their family member with a disability for everyday commitments.

Please note this information is related to participant transport arrangements and does not relate to travel for providers of supports as detailed in the Support Cluster Definition and Pricing document on the website.

### Expected levels of transport support

There are three levels of supports for transport assistance, as set out below. The three levels are used to provide a transport budget for participants. NDIA funded supports are indexed on an annual basis.

### Three new participant transport support levels

**Level 1** - The NDIS will provide up to **\$1,606** per year for participants who are not working, studying or attending day programs but are seeking to enhance their community access.

**Level 2** - The NDIS will provide up to **\$2,472** per year for participants who are currently working or studying part-time (up to 15 hours a week), participating in day programs and for other social, recreational or leisure activities.

**Level 3** - The NDIS will provide up to **\$3,456** per year for

participants who are currently working, looking for work, or studying, at least 15 hours a week, and are unable to use public transport because of their disability.

**Exceptional circumstances:** participants may receive higher funding if the participant has either general or funded supports in their plan to enable their participation in employment.

<https://www.ndis.gov.au/participants/creating-your-plan/plan-budget-and-rules/transport-funding>

### Will NDIS fund a computer?

Generally, the **NDIS** won't **fund** the purchase of an iPad. If there are certain **apps** that relate directly to your goals and support needs, and are beneficial to reaching those goals, the cost of those apps **may** be funded by your **NDIS** plan.



Martha Beck

The answer is not necessarily a simple yes or no. A recent update from the **NDIS** seemed to say that iPads are generally not approved because they are considered mainstream devices that anyone could have the ability to purchase.

"I believe that people make their own luck by great preparation and good strategy."

- Jack Canfield

## Pay Periods

**Employee Timeonline due  
BY 10AM - MONDAY of pay  
week including  
\*Public Holidays\***

*If your roster is incorrect  
please contact the office  
BEFORE you submit.*

27 May - 09 Jun	<b>DUE 10 Jun</b>
10 Jun - 23 Jun	<b>DUE 24 Jun</b>
24 Jun - 07 July	<b>DUE 8 July</b>
08 July - 21 July	<b>DUE 22 July</b>
22 July - 04 Aug	<b>DUE 5 Aug</b>
05 Aug - 18 Aug	<b>DUE 19 Aug</b>

## Public Holidays

Date	Holiday
7 Oct	Queen's B'day



## Fundraising Events Bunnings Sausage Sizzle

Our Volunteers are what  
make this event possible.  
**Thank you** to all our amazing  
Volunteers.

## **Bravo's next BBQ to be advised**

If you wish to be part of the  
Volunteer team please  
contact the office.



## **Bravo Team**

Bravo held a Training Day on Wednesday 22.05.2019 that was attended by many members of the Bravo Team. Those members who were not able to attend will catchup with all the information by watching the video and complete the workbooks.

We would like to thank:

- ◆ Dianne and Jackie from the Governance Board for providing information to staff about the Strategic Plan for 2019—2022 .

Feedback from this event for the question:

What has been the response from Individuals you work with, in regards to their NDIS transition?

- ◆ Positive & negative
- ◆ Some changes have been difficult/ transport funding as part of plans especially
- ◆ Very happy with NDIS and the support they give them
- ◆ Mostly happy as it has meant increased hours of support.
- ◆ Confused but Positive
- ◆ Some participants are happy, while others are not

## **The next Team Meeting is Wednesday 20/11//2019**

This Meeting will also include our End of Year Celebration

## **Introducing Sherryn Wynne Bravo NDIS Support Coordinator**

Hi everyone, I'm Sherryn. I have recently relocated to the hinterland after living at the beach. I am thoroughly enjoying myself in the tree change lifestyle.

I have a background in art therapy and have worked in the mental health and disability, as well as management roles throughout my working life.

I am creative at heart and love nothing more than curling up in a chair in front of the fire on a rainy day reading a good book.

Now that I have settled into my role, I look forward to working and feel privileged to be a part of your NDIS journey. Sherryn



## **Introducing Christine Ford Bravo NDIS Finance Assistant**

Hi. My name is Christine and I started working for Bravo on the 10.5.2019.

I moved to Gympie in January 2018 and enjoy it very much. My grandchildren live on the Sunshine Coast. I enjoy spending time with them. They are 2 and 4 years old. I love to explore the area on motorbike and enjoy spending time around the house.

This is a new area of work for me and I am enjoying the change.

"A satisfied customer is the best strategy of all. "  
- Michael LeBoeuf



## **Governance Board**

Meets every third Friday of the month.

### **Members**

President:

*Dianne Melnyk*

Vice President:

*Roxanne MacGregor*

Treasurer:

*David Cohen*

Secretary:

*Jackie Harding*

Board Members:

*Lesley Nissen*

*Barbara Kingston*

### **Contact the Governance Board by:**

Email

[governance@bravo.org.au](mailto:governance@bravo.org.au)

Mail to

Governance Board  
c/o Bravo Disability  
Support Network Inc  
PO Box 935  
GYMPIE QLD 4570

BECOME A  
**MEMBER**  
*today*

Its

### **BRAVO MEMBERSHIP time again!**

Are you a member of  
Bravo?

**YES**—You will be receiving a  
letter about our annual  
membership renewal this  
month

**NO**—Membership is free for  
people with a disability, their  
cares or family members

**Interested**—contact the  
office for an application  
form

## **An update from the Governance Board**

Hello everyone,

Bravo Day at the All Abilities Playground at the Duck Ponds was enjoyed by all who attended. This is a celebration day for remembering the day Bravo was notified of their successful application for funding.



13 years down the track we are transitioning to different funding sources but will continue to celebrate Bravo Day as the day Bravo was created.

### **Transitioning.**

The Governance Board is looking for outcomes that reveal that the transition for individuals is running smoothly and how you are benefitting from NDIS funding. From past events we all know that transitioning in any form is not easy and the Governance Board is increasingly aware of the importance of feedback from individuals and families on positive experiences and areas of concern. Please remember the Governance Board mailbox, outside Bravo's back door, is private and confidential and any mail is welcomed.

The event of NDIS coming into the lives of people with a disability is a big undertaking all around Australia and with all of us working together we can strive for success.

### **Strategic Planning.**

Bravo has recently completed the 2019 – 2022 Strategic Plan covering the period of Transition and the organisation is entering the next 3 years with great anticipation.

This plan reaffirms the organisation into the future. Bravo's Vision is 'To be the leading sustainable, creative provider of high-quality innovative supports.'

The Governance Board has kept Individuals at the heart of the work of the organisation. Bravo staff work with a broad network of organisations and use the capacity to liaise with many and varied funding bodies to achieve positive outcomes for Individuals.

Keep warm, see you soon,  
Regards from the Governance Board,

Lesley N,  
Barbara K,  
Dave C,  
Roxanne M,  
Jackie H &  
Dianne M.



### **DISCLAIMER**

The inclusion of information contained in this newsletter or attached about services provided by any organisation does not imply a recommendation by Bravo Disability Support Network Inc.