### **BRAVO DISABILITY**

SUPPORT NETWORK INC.

Bravo works with individuals and families to plan and implement flexible, individualised options for natural and funded supports.



### Bravo's on Facebook!

Like our page to keep up to date on everything Bravo

**Do you have a story?** We would love to hear

from you!



### Compliments, Suggestions and Complaints

We welcome your suggestions for improvement in any of our programs. This ensures that you can receive the highest possible standard of service from our organisation. All complaints, compliments & suggestions are treated confidentially. Bravo has brochures and forms available to assist you with your complaints / compliment system or you can also give us a call on 5482 5336.

"When something is important enough, you do it even if the odds are not in your favour." - Elon Musk



# April - June 2018 — Update from the Manager

Hi and welcome to another edition of the Bravo Brief. Winter is finally here and it is time to get all the winter woollies out.

The theme for this newsletter is **Hands On**. This follows the theme from our Team Meeting in May.

In this edition we aim to provide information about what has been happening at Bravo. A snap shot of some of these include:

- Bravo Day celebrations
- Bunnings Sausage Sizzle fundraisers
- Team Meeting training held in May
- Promoting Bravo through our Facebook page
- Holding our final NDIS session with Ken Leigh (CSA)
- Accepting new enquiries and further assisting individuals and families
- Networking with local and state-wide people
- Attending NDIS training

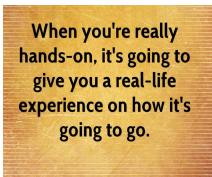
Bravo needs your assistance to continue to work on reducing our paper consumption—If you have an email address and would like your newsletter emailed please provide your details to the office.

Bravo is moving office late July 2018 and we will keep you informed of the business commencement date from the new premises.

Bravo is having it's Quality Audit planned for the 8th & 9th August 2018. We will be sending out information about the Audit and how you can be involved.

We would love to hear from you, drop us a line if you want something in a future edition. We value your feedback and after all this newsletter is for you. Our goal with this newsletter is to provide information that you may have missed. A lot of this information is available on our Facbook page but many people do not have the means to access or view this.

Until next edition, take care, stay safe. Patricia



QUOTEHD.COM

Peter Nielsen

### New NDIS Transition Facilitator



Hi! I am Katie, the new NDIS Transition Facilitator. I have recently moved back home to Gympie with my husband Andrew. I have worked in the community sector for the last 15 years in the areas of Children and Youth, Families, Disability and Mental Health. I am very much looking forward to working with families and individuals to assist their introduction and transition to the NDIS.



# **Disability Action Week**

# Art Works needed!

Disability Action Week will be held from 9 to 15 September 2018



Contact Roxanne MacGregor <u>roxanne@tpg.com.au</u>

### Bravo Day Celebrations 2018

Thank you to everyone who attended the Bravo Day celebration. Bravo celebrates this day in recognition of the work achieved by a small group of people to provide a unique service for people with disabilities.

Thank you to our Volunteers who assisted with set up, take down and general assisting with tasks on the day.

It was a glorious day of sunshine, lots of food and good company.

We had a great morning catching up with everyone.



# **NDIS Update**

#### Information from the NDIS Website—Q and A - 28 May

After being accepted as a participant in the NDIS, how long until I will be contacted to set up a plan?

As the NDIS rolls out in different areas around Australia, the time between receiving your letter confirming your eligibility for the Scheme and having your planning conversation will vary. For some people it can be a few weeks, in other cases a few months.

The timing of your planning conversation depends on the agreements reached between the Commonwealth of Australia and the state and territory governments. These agreements outline how the NDIS will operate and funding for the NDIS in each location, including the planned schedule of participant intake and planning.

While you are waiting for your planning conversation, there are a number of things you can do to prepare. Take a look at the <u>getting</u> ready for the NDIS and <u>information on developing your NDIS plan</u> sections of the website for more details.

- What do I need for my planning conversation?

Once you've been approved to access the NDIS, we'll work with you to develop your NDIS plan.

In your planning conversation, you and a planner will identify the reasonable and necessary supports that meet your immediate needs, start to identify your goals in life, and talk about the supports that will help you achieve those goals.

To get ready for your first NDIS planning conversation, start thinking about what your current and immediate necessary supports are. Your NDIS plan is divided into budgets according to your life goals, so it helps to think of what your goals are, and what supports you really need to help achieve those goals.

On <u>this Developing your NDIS plan page of our website</u>, you can download more information including: <u>Developing your NDIS plan</u>, and

A checklist to help you get ready for your planning conversation.

### Pay Periods Employee Timeonline due BY <u>10AM - MONDAY</u> of pay week including \*Public Holidays\*

If your roster is incorrect please contact the office BEFORE you submit.

 11 — 24 June
 Due 25 June

 25 Jun — 08 July
 Due 09 July

 09 — 22 July
 Due 23 July

 23 July — 05 Aug
 Due 6 Aug

 06 — 19 Aug
 Due 20 Aug

 20 Aug — 02 Sep
 Due 03 Sep

#### **Public Holidays**

	•
Date	Holiday
01 Oct	Queen's B'day

#### <u>Fundraising Events</u> <u>Bunnings Sausage Sizzle</u>

Thank you to all our amazing Volunteers.

Bravo's next BBQ are:

- Saturday 14th July
- Thursday 16th August

If you wish to be part of the Volunteer team please contact the office.

# Annual Appraisals/Reviews Homes Safety Checks



Bravo will be contacting Support Workers and Host Contractors in the next couple of weeks to arrange appraisal and home safety check times Bravo held our latest quarterly Team Meeting on 8 May 2018 at the Albert Park Bowls Club. This event was well attended and included strengthening our work practices on:

- Marketing,
- Feedback, complaints and appeals,
- Workplace bullying,
- ♦ NDIS,
- Manual handling

### The next Team Meeting is Tuesday 14 August 2018

#### **New Family Facilitator**

Hi. My name is Andrew, and I am the new Family Facilitator with Bravo. I have moved from Childers with my wife Katie and our 2 dogs, Terry and Russell. My background is in Disability and Mental Health, as well as assisting people with the NDIS. I am looking forward to meeting with the community and assisting and empowering people to make their life the one that they want.



### **End of Financial Year matters**

#### **Support Workers**

ALL your claims for Community Access or other reimbursements MUST be in to the office by Monday 25th June 10am. Payment summaries will be issued by 14th July.

#### **Host Contractors**

All your invoices must be in by Monday 25th June 10am. However, if you are doing support between 25th and 30th June and have a contract for this - you can submit your invoice by 25th June. Questions? Ring office. If you wish to have an income statement, please let me know in July and I can email to you. Sandi

#### Certificate IV in Disability



A huge congratulations to the below Team Members for completing their Certificate IV in Disability with Daisy Learning.

Daisy Learning will be running more training, if anyone is interested please contact them on 1300 722 355 or http:// daisylearning.com.au/

"People, even more than things, have to be Restored, Renewed, Revived, Reclaimed, and Redeemed. Never throw out anyone." - Audrey Hepburn

# Bravo Team

# Governance Board

Meets every third Friday of the month.

# <u>Members</u>

President: Dianne Melnyk Vice President: Roxanne MacGregor Treasurer: David Cohen Secretary: Jackie Harding Board Members: Lesley Nissen Barbara Kingston



# <u>Contact the</u> <u>Governance Board by:</u>

Email governance@bravo.org.au

Mail to Governance Board c/o Bravo Disability Support Network Inc PO Box 935 GYMPIE QLD 4570



# An update from the Governance Board

14<sup>th</sup> June 2018

Hello everyone,

Such a lot has happened since the last Bravo Brief.

Bravo Day was held on Saturday 14th April 2018 and we returned to

the All Abilities Playground at the Duck Ponds. The day was beautiful, and everyone had a great brunch cooked by Levi this year. Thanks to the staff who attended and worked in the background to make it so enjoyable. We hope you enjoyed it also and if you missed it – We'll see you next year.



# Bravo is moving on!

12 Alfred Street was a wise choice for Bravo in 2009 and has served the organisation well. The homely feel to the premises has been enhanced by the warm welcoming faces in the office. It has been enjoyable working there, but the organisation has grown to fill this space to capacity.

The Bravo Board is always very hands on and purchasing premises motivated all the Board Members and Staff to keep on the look out for possible new premises. We are confident we have found it and are sure <u>7 Alma Street</u> will be just as welcoming.

<u>7 Alma Street</u> will fit Bravo better and allow everyone to settle into a bigger work space. The plan is for Bravo to move across by the end of July 2018 and the builders contracted to do the renovation work – 'Suttons Building Solutions' are working full on to finalise the work on time.

During the next 12 months, there will be changes to the organisation that will assist Bravo to become a small to medium sized charitable business. The Governance Board have been very hands on in researching future possibilities and through many discussions have identified a way forward that will safeguard the viability and longevity of the organisation.

Bravo will let you know the details of the changes as they are about to happen starting with the first one – the move to <u>7Alma Street</u>.

Regards from the Governance Board,

Lesley N, Barbara K, Dave C, Roxanne M, Jackie H & Dianne M.

### DISCLAIMER

The inclusion of information contained in this newsletter or attached about services provided by any organisation does not imply a recommendation by Bravo Disability Support Network Inc.