

**BRAVO DISABILITY
SUPPORT NETWORK INC.**

Bravo works with individuals and families to plan and implement flexible, individualised options for natural and funded supports.

BRAVO Brief



Find us on 

Check out
Bravo's Facebook page!

Like our page to be kept up to date on everything Bravo



**Office CLOSURE over the
Christmas period**

25.12.18 - Christmas Day
26.12.18 - Boxing Day
01.01.19 - New Years Day

**Compliments,
Suggestions and
Complaints**

We welcome your suggestions for improvement in any of our programs.

This ensures that you can receive the highest possible standard of service from our organisation.

All complaints, compliments & suggestions are treated confidentially.

Bravo has brochures and forms available to assist you with your complaints / compliment system or you can also give us a call on 5482 5336.

October—December 2018 — Update from the Manager

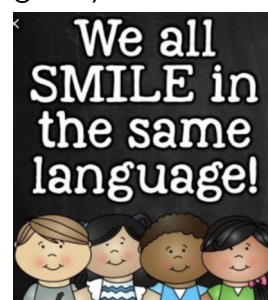
Welcome to our last edition of the Bravo Brief for this year.

December is upon us and we are feeling the heat of summer and the full force of what the weather brings us. Our thoughts and best wishes go out to those affected by the bushfires as well as our emergency services workers.

Our theme **Cultural Diversity** follows from our Team Meeting in November, where we had the pleasure of hosting Aunty Dale Chapman.

The Bravo Team activities over the last 3 months was a busy time to mention a few:

- ◆ Planning with individuals / families for their transition to the NDIS
- ◆ Bunnings Sausage Sizzle fundraisers
- ◆ Promoting Bravo through our Facebook page & Website updates
- ◆ Attending NDIS workshops and providing information to the Team
- ◆ Accepting referrals with an increase of NDIS business
- ◆ Assisting the Governance Board with the AGM & Relocation Celebration



We would love to hear from you, email, phone or write to us if you want something in a future edition. Your feedback is important.

We are coming up to the festive season and for all of the celebrating or having some me time, take care and stay safe.

Patricia

**Prepare for bushfire season
Create Your Bushfire Survival Plan**

Go to:

https://www.ruralfire.qld.gov.au/BushFire_Safety/Pages/Prepare-for-bushfire-season.aspx

Print your Bushfire Survival Plan and keep it in a safe place ready for action at short notice.
Share with family and friends.

Will you leave early?

If you plan to leave early, then you must leave your home well before a bushfire threatens and travelling by road becomes hazardous.



NEW ADDRESS: 7 Alma Street, Gympie

Office Hours are: Monday to Friday **8.30 am - 4.30 pm.**

PO Box 935, Gympie QLD 4570, Ph: (07) 5482 5336, Email: info@bravo.org.au

Graduating Class of 2018

In November, Josiah (pictured with twin brother Josh) graduated high school! What an exciting and proud moment for Josiah and his family.



Congratulations, to Jake, who graduated in November. Good luck on your new chapter in the big wide world!



Jordy was looking stunning when she graduated from Gympie High. Bravo wishes you all the best for your future adventures!



NDIS Transition Facilitator Update by Katie Macdivitt

My role and contract as the Bravo NDIS Transition Facilitator is coming to an end. Thank you to those who have welcomed me into your lives and homes over the last 6 months. I have very much enjoyed working alongside you all. Wishing each and every one of you the very best for the New Year and the merriest of festive seasons.

NDIS Update

Christmas Holiday Contact available from 8am to 8pm local time on: Monday 24, Thursday 27, Friday 28, Monday 31 December 2018

Service Agreements with Providers

Most of your NDIS supports will be delivered by providers. Providers are people or businesses of your choice.

You will normally need to make a written agreement with your provider(s). This is called a Service Agreement.

Service Agreements should be simple and set out how and when your supports will be delivered.

Service Agreements can be made between you and your provider, or between another person (like a family member or friend) and your provider.

Service Agreements are different from your NDIS plan. Your plan lists your NDIS supports, but a Service Agreement is about delivering those supports. When making a Service Agreement, you should take a **copy** of your NDIS plan. If you like, you can attach the copy of your NDIS plan to your Service Agreement(s). This will help your provider deliver you the right supports in the right way.

Things you can put in your Service Agreement include:

- The supports provided under the Service Agreement
- The cost of those supports
- How, when and where you would like your supports to be provided
- How long you need the supports to be provided
- When and how your Service Agreement will be reviewed
- How any problems or issues that may arise will be dealt with
- Your responsibilities under the Service Agreement – such as letting your provider know if you can't make an appointment
- Your provider's responsibilities under the Service Agreement – such as working with you to deliver your supports in the right way
- How you or your provider may change or end the Service Agreement.

Remember, you have choice and control in the delivery of your supports. This means having the choice over **who** provides your supports and **how** they are provided. It also means being responsible and reasonable in your expectations and dealings with providers.

The NDIA has created some tools to help you make a Service Agreement. These tools are:

- An easy English *Guide to Service Agreements*, which includes a simple model Service Agreement; and
- This document, which includes a more detailed model Service Agreement.

You can use either or both of these tools to help make a Service Agreement with your provider(s). You can change the model Service Agreements to suit your own needs.

Please [contact the NDIA](#) if you have any questions about Service Agreements.



In Memory of Lorna Annette (Anne) Smith

Bravo would like to extend our deepest sympathies to Dulcie and family.

We remember Anne's love of dolls, socialising, going to the park and visiting the animals at the RSPCA.

"In diversity there is beauty and there is strength." Maya Angelou

Pay Periods

**Employee Timeonline due
BY 10AM - MONDAY of pay
week including
*Public Holidays***

*If your roster is incorrect
please contact the office
BEFORE you submit.*

10 Dec - 23 Dec	DUE 24 Dec
24 Dec - 06 Jan	DUE 7 Dec
07 Jan - 20 Jan	DUE 21 Jan
21 Jan - 03 Feb	DUE 4 Feb
04 Feb - 17 Feb	DUE 18 Feb
18 Feb - 03 Mar	DUE 4 Mar

Public Holidays

Date	Holiday
25 Dec	Christmas Day
26 Dec	Boxing Day
1 Jan	New Year's Day
26 Jan	Australia Day
28 Jan	Substitute Aus Day

Pre-Race Night

THANK YOU to everyone who attended and supported the Pre Race Night Fundraiser at the Queenslander Hotel, a good night was had by all.



A special THANK YOU to the Bravo sponsors:
Roadcraft,
McClintock's Transport,
McClintock's Fuel Supplies
The major prize of a nights accommodation for 2 at Secrets On the Lake Resort was won by Shelley.

Fundraising Events

Bunnings Sausage Sizzle

Will recommence in 2019
(dates to be advised)

Bravo Team

Our last Team Meeting was held at the Albert Bowls Club on Tuesday 13 November 2018.

This was a busy day with learnings and activities. We started off with an Ice Breaker where each small group identified something about themselves that is unique. We learnt new things about each other from our cultural background and gained the following unique groups:

- ◆ The Bikers
- ◆ The Locals
- ◆ The Flower Group
- ◆ The Animals
- ◆ The Divergents
- ◆ The Homemakers / Nesters
- ◆ The Glamping Queens
- ◆ The Criminals (they all like crime books)
- ◆ The Petals
- ◆ The All Breathers



Thank you to Wally who provided the Team with an insight about his story of coming to Australia.

Our cultural host Dale Chapman from First Food Co taught us the delights of her cultural experiences, Bush Tucker and an activity that everyone was able to partake. Thanks Dale for a wonderful experience that we won't forget and blend some of the bush foods into our diet!



It was amazing to see our Team talent shine on the day.
The next Team Meeting is Tuesday 12 February 2019

New Trainee Receptionist

Hi everyone! I'm Kesaia, (it's pronounced ka-sigh-ah) the new Trainee Receptionist at Bravo. I've lived in Gympie for just under 4 years now and am super excited to be starting this brilliant new adventure with Bravo. I have experience in factory work & fast food, so being a Receptionist is a whole new world for me. I am a big lover of music, enjoy getting out and about in nature and I love being arty and creative!

I look forward to getting to know all of you, so be prepared for a big smile and warm greeting next time you pop into the office!



Bravo Volunteers

In recognition of the many people who Volunteer at Bravo we provided Thank you certificates on behalf of the Governance Board at the AGM and at the Team Meeting.

Thank you to all our amazing Volunteers.



"I can do things you cannot, you can do things, I cannot. TOGETHER we can do great things."
Mother Theresa

Governance Board

Meets every third Friday of the month.

Members

President:

Dianne Melnyk

Vice President:

Roxanne MacGregor

Treasurer:

David Cohen

Secretary:

Jackie Harding

Board Members:

Lesley Nissen

Barbara Kingston

Contact the Governance Board by:

Email

governance@bravo.org.au

Mail to

Governance Board
c/o Bravo Disability
Support Network Inc

PO Box 935

GYMPIE QLD 4570

How to receive your



How would you like to receive your Bravo Brief ?

VIA EMAIL

Provide us with your email address, please let us know.

VIA THE POST

We will continue to send via the post, if already received this way.

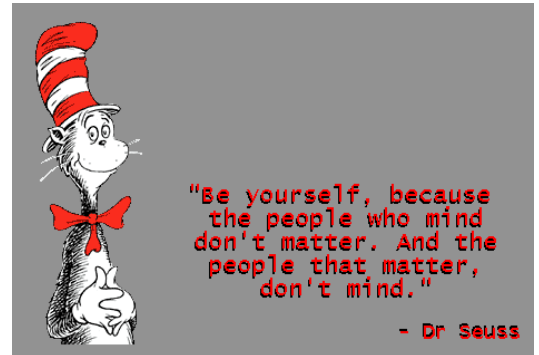
An update from the Governance Board

Hello everyone,

Bravo is committed to inclusive, flexible and ethical organisational cultures.

Fundraising Culture

Thank you to everyone who assisted and attended the fundraising Race Night event.



Bravo is setting up a Sub Committee for future Fundraising and a Sub Committee for future Garden Group. We welcome Expressions of Interest from Volunteers along with innovative ideas. Please respond by 16.01.2019 to the Governance Board via the Office or by email.

Business Culture

Bravo held a very successful AGM and Relocation Celebration with over 30 people attending. Thank you to distinguished guests, Llew O'Brien MP Federal Member for Wide Bay, Anthony Perrett Member for Gympie and Mal Gear Councillor on behalf of Gympie Regional Council, for their attendance. Mr Llew O'Brien spoke on the NDIS and complimented Bravo for their successful planning around the future business model.

Many thanks to the Chairperson, Aodhan Griffin. Aodhan is Bravo's computer technician and his expertise is invaluable. All past Board members were returned to their positions.

Networking Culture

Bravo is committed to reciprocal networking relationships with organisations and community which has proved so beneficial to all parties.

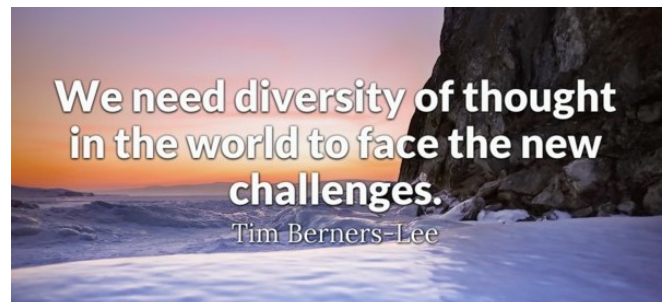
Quality Assurance Culture

Once again please watch out for the survey correspondence, however you receive it. Input from service users, family and community members is given serious consideration at Strategic Planning to assist the organisation to maintain and improve the quality of service provided. We look forward to receiving your replies before 30th January 2019.

Wish you all the best for the holiday season. Stay cool, stay safe.

Regards from the Governance Board,

Lesley N,
Barbara K,
Dave C,
Roxanne M,
Jackie H &
Dianne M.



DISCLAIMER

Bravo provides this Newsletter for general information only.

Bravo makes no warranty about the accuracy of the information contained in this newsletter. Bravo disclaims all liability to any person in respect of anything, and as a consequence of anything, done or omitted to be done by any such person in reliance, whether wholly or partially, upon any information contained in this newsletter.